Implementing Authorized Economic Operators (AEO) offers an opportunity for customs to share its security responsibilities with the private sector.

**SITUATION**

From 2012 to 2014, the top twenty-five importers into Belize faced a 60% customs intervention rate. These top importers generated 41% of the total customs revenue collected in that period. The Belize Customs and Excise Department (BCED) solicited UNCTAD assistance to review and adapt the risk management policy and ASYCUDA to improve targeting efficiency and facilitate trade.

**SOLUTION**

Following the implementation of the ASYCUDAWorld, BCED, with UNCTAD assistance, implemented a Trusted Trader Programme (TTP) based on voluntary compliance by economic operators. TTP allowed qualified traders to establish internal controls in trade operations while the BCED minimized the intervention rate of trusted traders’ consignments through ASYCUDAWorld.

**RESULT**

UNCTAD conducted a revenue and a risk management analysis within the context of the ASYCUDAWorld project in 2014 using 2012-2014 data. Another review was conducted by UNCTAD, post TTP implementation, in June 2017, which examined the period January 2012 to May 2017. The following results were noted:

- 11.1% revenue increase between 2014 and 2015 and 10.9% from 2015 to 2016;
- Significant decrease in intervention rate from 91% in 2011 to 48.5% in 2015 and 45% in 2017;
- Companies taking part in the TPP pilot reported significant cost savings on port storage fees and other customs/port related charges.

“We have built trust with selected importers and we feel confident to release their shipments based on their self-assessment and level of compliance with customs regulations. We have seen a marked improvement in the amount of revenue we have collected in the past 2 years as part of the pilot program. Something like a quarter of a million dollars was collected as a result of traders coming back to us and saying hey customs I did my checks and I owe you some money.”

Raquel Waight
Supervisor, Risk Management,
Customs Department

46%
Decrease of customs intervention rate from 2011 to 2017 after the implementation of TTP.
The implementation of ASYCUDAWorld is among the many factors such as regional trade agreements, customs reform, procedures automation, etc. that can affect revenue.