Process Integration

Cabo Verde Customs Authority upgrades to ASYCUDAWorld system, adds new features and introduces a fully paperless process.

SITUATION

The Cabo Verde Customs Administration needed an upgraded system that would serve as a centralized framework where traders could submit and monitor declarations and accompanying documents. It was important that Customs management and staff could access and process all imports and exports online in a fully automated manner.

SOLUTION

The latest version of ASYCUDA, ASYCUDAWorld, contributed to providing economic operators with online access to capture, upload and view all manifest, bill of lading, and customs declarations as well as the required accompanying documentation. In addition, it provided Customs with a fully automated processing and reporting platform.

RESULT

The positive development of customs procedures is largely due to the adaptability of the ASYCUDAWorld system and the smooth interfacing with the JUP (Port Single Window system). It is to be noted that this was accompanied by the first deployment in a production environment of the open source database software PostGreSql. The ASYCUDAWorld technology also provided for the integration and management of the scanned version of the support documentation. Some of the immediate outcomes included:

- A reduction in the customs clearance time for the traders who only need to visit customs if physical inspection is needed or for the withdrawal of cleared cargo;

- A reduction of the environmental impact due to reduction in paper declarations and supporting paper documents;

- A means to improve integrity due to the reduction of face-to-face interaction between the traders and customs.

Cabo Verde

9%

Increase in customs revenue in the first half of 2016 after the migration to ASYCUDAWorld in 2015, despite a significant drop in the price of oil during that period.

"The evolution and improvements to the Cabo Verde customs procedures is largely due to the technological contributions of the ASYCUDAWorld cloud based system."
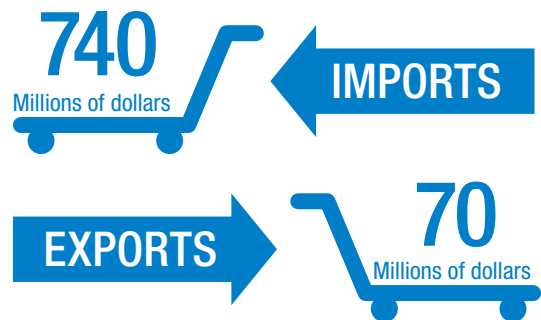
UNITED NATIONS
UNCTAD

ALFANDEGAS
CABO VERDE

Direcção Geral Das Alfandegas
✉ helpdesk@dnre.gov.cv

Process Integration

Size of Project

Total number of customs offices

12

0 — Paper-based customs office

12 — Computerized customs office

740 Millions of dollars — IMPORTS

EXPORTS — **70** Millions of dollars

2017 Volume of Activity

Manifests processed	**Waybills** processed	**Import Declarations** processed	**Export Declarations** processed	**Transit Procedures** processed
6,000	140,000	109,200	5,300	2,400

Cabo Verde Customs Revenue Increase (in millions CVE)

2017

2016

ASYCUDAWorld Launch

2015

2014

14.000   16.000   18.000   20.000
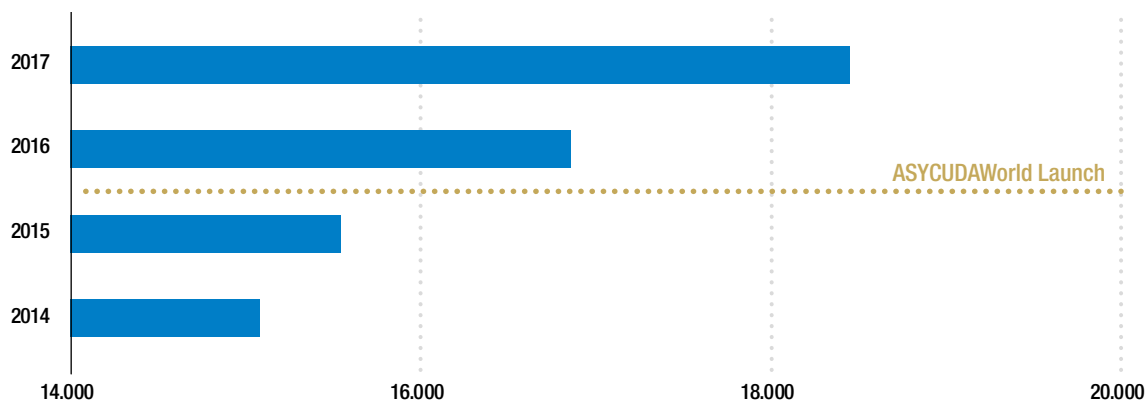
The implementation of ASYCUDAWorld is among the many factors such as regional trade agreements, customs reform, procedures automation, etc. that can affect revenue.

Number of Persons Trained

96
Number of females trained

64
Number of males trained