



COMOROS

Single Window

Since 2018, Comoros Customs is building a Customs-centric Single Window system to facilitate trade, improve the business environment and play a coordination role among stakeholders

Situation

The implementation in ASYCUDAWorld of interfaces for e-banking payments and the exchange of release order data with Moroni Terminal to monitor the exit of containers led Customs to request the inclusion of additional Partner Government Agencies (PGAs) and the automation of their procedures in the system to provide a single entry point for all stakeholders and a framework for cooperation to support G2G, B2B and G2B operations.

Solution

The ASYCUDA-based Single Window for Trade project has started in 2018 and is financed by COMESA. As of 2020, it allowed the automation of procedures and the digitization of four PGAs documents' data.

Result

- The National Research Institute on Agriculture, Fisheries and Environment (INRAPE) delivers, manages and controls import/export authorizations of animals, plants and agricultural products. 1,053 requests were authorized and 728 written off from March to October 2020
- The Directorate of Mining grants and manages registration certificates; 604 registrations were processed from April to October 2020
- The National Agency for Medicines and Sanitary Evacuation authorizes and controls the import of medicines; 158 requests were validated, among which 93 were written off from June to October 2020
- The National Agency for Investment Promotion (ANPI) manages the agreements delivered.

125%

Increase in INRAPE tax collection efficiency in 2019–2020



INRAPE General Director expresses his appreciation to Comoros Customs and UNCTAD for the automation of its authorization procedure in the Single Window that allowed the control of 70% of foods items imported in 2020, compared to 30% in 2019.



INRAPE official thank you note to UNCTAD/ASYCUDA

Partners:





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Total Number of Customs Offices



8 Computerized



2 Paper-based

Volume of Activity

(2019)



1,107

Customs **Manifests**



35,118

Customs **Waybills**



81,858

Import Declarations



1,004

Export Declarations



226

Transit Declarations

Exports (2019)

56

Million US\$

Imports (2019)

211

Million US\$

Customs annual
revenue evolution
(Billion Comorian francs)



Persons Trained



186
Men




95
Women