



JAMAICA

Single Window for Trade

The ASYCUDA-based Jamaica Single Window for Trade (JSWIFT) is positively transforming the way in which businesses operate by automating and facilitating pre-clearance formalities through a robust and user-friendly technological platform

Situation

Jamaica's reform efforts to introduce critical trade facilitation measures to support economic growth sparked the need for the implementation of a Single Window for Trade to cut trade costs, boost trade and remove barriers to trade. Some trade regulatory functions lacked interoperability, end-to-end processing capabilities and simplified business processes.

Solution

JSWIFT is a one-stop-shop electronic system that allows traders to submit information at a single-entry point to fulfil all import and export regulatory requirements. The first Border Regulatory Agency (BRA) to join JSWIFT was Trade Board Limited, which is responsible for issuing import/export licences and permits. BRAs' active participation, business process re-engineering, change management, comprehensive automation and capacity-building were key considerations in JSWIFT's architecture and implementation.

Result

JSWIFT provides a fully fledged web platform with services to satisfy trade regulatory requirements. Traders electronically submit applications for licences, permits, certificates and other documents (LPCO) to facilitate end-to-end processing by the relevant BRAs. The platform provides real-time notifications, e-payment and track and trace capabilities. The implementation has brought significant improvements by way of:

- Streamlined and standardized operating procedures increasing transparency and accountability while promoting compliance
- Predictable and consistent service delivery greatly reducing application processing times to an average of 28 hours and overall clearance times to an average of 32 hours, with considerable savings in associated costs
- Seamless integration and interoperability with ASYCUDAWorld neglecting duplication of information and minimizing redundancies and overlapping.

20 BRAs

targeted to be part of JSWIFT's enhanced trade environment

This photo was taken before the COVID19 pandemic.



Based on the high level of same-day processing [by Trade Board Limited] that we are seeing, they must be commended for their efforts. This is an outstanding achievement and an improvement on the original target.



*Mr. Andre Williams,
JSWIFT Project Manager*

Partners:



TRADE BOARD LIMITED

JAMAICA

Single Window for Trade

Total Number of Customs Offices



62 Computerized

0 Paper-based

Volume of Activity (2019)

14,554
Customs **Manifests**

356,363
Customs **Waybills**

557,628
Import Declarations

46,672
Export Declarations

7,200
T1 Transit Documents

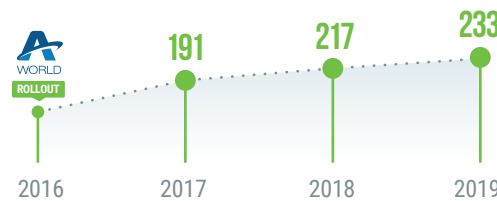
Exports (2019)

6,622
Million US\$

Imports (2019)

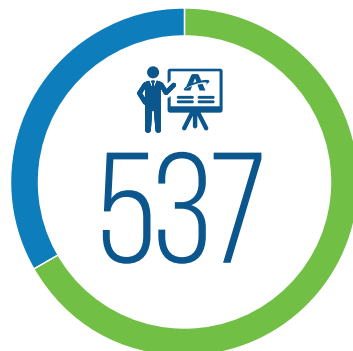
2,376
Million US\$

Customs annual **revenue evolution**
(Billion Jamaican dollars)



Persons Trained*

188
Men



349
Women

* JSWIFT trainees only.