The automation of the entire Customs clearance procedure through ASYCUDAWorld allowed Customs to ensure the fast clearance of goods, especially during the COVID-19 sanitary crisis.

**Situation**

Before the implementation of ASYCUDAWorld, a semi-automated system only accessible to Customs was implemented to process declarations and pay related duties and taxes. Declarations were submitted by Customs officers as economic operators did not have access to the system, taxes were calculated manually and the financial statements were created in Excel sheets.

**Solution**

ASYCUDAWorld was tailored to Customs requirements and the business needs of the Collectivity of Saint Pierre and Miquelon, to provide a 100% automated procedure and service to the key stakeholders (Air Saint-Pierre, Post Office, economic operators). Additional ASYCUDAWorld modules were developed for the clearance of postal declarations in partnership with the Post Office, the management of guaranteed bonds and the generation of financial statements.

**Result**

Since the deployment of ASYCUDAWorld, the entire Customs procedure has been automated, including:

- Electronic submission of air manifests by Air Saint-Pierre
- Lodging of declarations by operators (279) and declarants remotely
- Automated calculation of duties and taxes
- Automated risk management mechanism with 95% of declaration routed to the red lane, 3% to yellow lane and 2% to red lane
- Automated management of warehouses
- Automation of the postal declarations clearance procedure
- Management of cautioned bonds
- Financial statements are automatically generated and sent to treasury
- Production of statistics with the installation of an ASYCUDAWorld statistical portal.

**602 Users**, including Customs officers, declarants, economic operators, and officers from Partner Government Agencies like the Post Office, benefit from ASYCUDAWorld.

In the actual context, the automation of the entire clearance procedure is a real asset for companies and Customs to pursue their clearance activities.

*Marie Christine Saliba,*
*Customs Department Chief*

**Partners:**
### Total Number of Customs Offices

- **Total**: 4
- **Computerized**: 4
- **Paper-based**: 0

### Volume of Activity (2019)

#### Postal Declarations
- **Exports**: 21,444
- **Imports**: 50,626

#### Import Declarations
- **Exports**: 1,148

#### Export Declarations
- **Total**: 294

#### Exports (2019)
- **Total Value**: 25 Million US$

#### Imports (2019)
- **Total Value**: 175 Million US$