Sudan Customs developed an e-banking payment mechanism on ASYCUDAWorld to provide remote electronic payment service to the economic operators.

**Situation**

Sudan Customs requested the implementation of a mechanism to collect Customs duties and taxes electronically to simplify the payment procedure and facilitate international trade. In alignment with Sudan’s legislation, ASYCUDAWorld triggers selectivity after the payment of duties and taxes at Customs cashiers to reduce the number of declarations canceled after selection for inspection and avoid the multiple submission of declarations for the same goods. Although effective, this mechanism may require an additional payment at the cashier in case of a declaration post-entry, which slows down the clearance procedure.

**Solution**

Customs, with the assistance of ASYCUDA experts, and in cooperation with 27 Sudanese banks, developed and launched an e-payment interface on ASYCUDAWorld to exchange information on declarations and payments with the banks. This interface allows the direct payment of duties through the banks’ websites, ATMs and cashiers. This e-payment mechanism is extended to a post-entry requiring an additional payment.

**Result**

The computerization of payment of taxes and duties is so beneficial and efficient that Customs extended the e-payment mechanism to all Customs payments (storage costs, fines, sample analysis etc.) with the following results:

- **24/7 availability of immediate payment service**: in 2019, 28% of e-payments are made between 4 p.m. and 7 a.m.
- **Reduction of Customs clearance time**: average time between declaration assessment and payment went from 8.5 days in 2016, to 5.6 days in 2018 and 3.9 days in 2019
- **Increased of Customs revenue and efficient tax collection**: 48% revenue increase in 2018–2019
- **Reduction of cash payments**.

**30%**

Reduction of Customs clearance time and 48% increase of Customs revenue in 2018–2019

This photo was taken before the COVID19 pandemic.

The deployment of ASYCUDAWorld significantly contributed to the decrease of Customs clearance time and to the facilitation of trade through the implementation of the electronic payment functionality that allows us to reach our objectives.

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**Dr. Bashir Eltahir Bashir,**
Director General of Sudan Customs

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Partners:

27 Sudanese Banks
Total Number of Customs Offices

- **79** Customs Offices
- **79** Computerized
- **0** Paper-based

Volume of Activity (2019)

- **6,830** Customs Manifests
- **286,552** Customs Waybills
- **422,983** Import Declarations
- **25,771** Export Declarations
- **2,257** Transit Declarations

Exports (2019)
- **3,488** Million US$

Imports (2019)
- **11,124** Million US$

Customs annual revenue evolution (Billion Sudanese pounds)
- 2017: 18.3
- 2018: 29.7
- 2019: 43.9

Persons Trained
- **907**