



# UGANDA

## Online Auctions

*Uganda Revenue Authority and ASYCUDA implemented a new module to automate the Customs auctions organization and procedure*

### Situation

Before 2019, it would take 30 days to organize and execute a Customs auction. Advertising, congestion at biddings and administrative costs would allow Customs to carry out only three auctions per year. Deposited goods and those with an expired warehousing period could therefore remain longer due to limited information, causing management challenges.

### Solution

The solution was piloted in 2018 with two online auctions. In 2019, 15 online auctions were successfully conducted. Around 1,480 Million US\$ were collected from near 1,200 lots and 48,800 offers submitted through UeSW in 2018–2019.

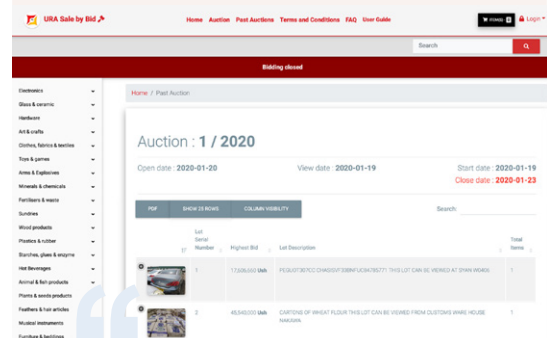
### Result

The solution was piloted in 2018 with two online auctions. In 2019, 15 online auctions were successfully conducted, around 1,48 million US\$ were collected from near 1,100 offers out of 48,600 bidders who submitted bids through UeSW.

It brought significant outcomes such as:

- Selection of winning offer is transparent
- Average bidding time is 7 days
- Auction revenue doubled in 2019
- Administrative cost of organizing Customs auctions reduced to 5%
- People participating in Customs auctions increased from 200 in 2017 to approx. 48,000 in 2019
- Cost savings due to less physical movement of bidders to auction events
- It is possible to auction goods outside the country (Mombasa and Dar es Salaam)
- Overstay of goods in bonded warehouses has decreased.

**1,410**  
Millions of dollars  
were collected in 2019  
thanks to online auctions



The online auction module has helped minimize errors in the auction process since there was no automated linkages to inform decision making. It has also minimized human interference, making the process more transparent and credible.

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*Salim Mubiru,  
Manager at Uganda Revenue Authority*

Partners:



# UGANDA

## Online Auctions

### Total Number of Customs Offices



**60** Computerized

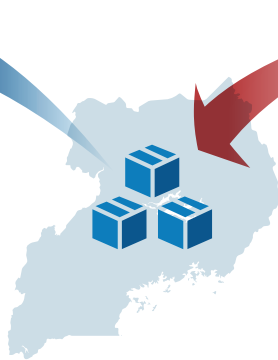


**0** Paper-based

### Exports (2019)

**5.0**

Billion US\$

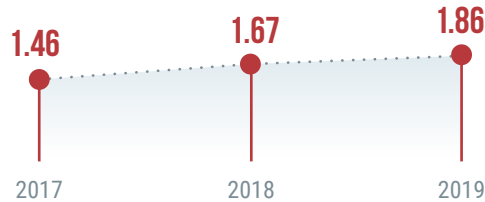


### Imports (2019)

**76.6**

Billion US\$

### Customs annual revenue evolution (Billion US\$)

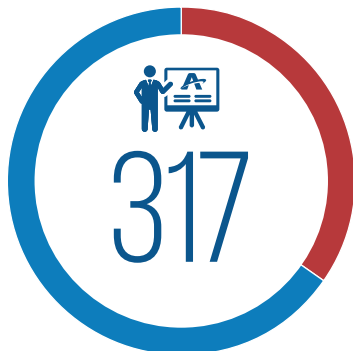


### Persons Trained



**207**

Men



**317**



**110**

Women

### Volume of Activity

(2019)



**130,643**

Customs **Manifests**



**398,321**

Customs **Waybills**



**445,065**

**Import** Declarations



**128,739**

**Export** Declarations



**251,695**

**Transit** Declarations