Vanuatu automated the Sanitary and Phytosanitary (SPS) certificate granting procedure and integrated it in the Vanuatu Electronic Single Window system (VeSW)

**Situation**

The VeSW project seeks to adopt trade facilitation measures, such as automating and integrating the processes of other border and regulatory agencies in the ASYCUDA-based Single Window environment. The Department of Biosecurity provided critical services to facilitate Vanuatu exports. In 2018, 89% of total exports were crops and animal resources requiring SPS certification. The department also carried out pest and disease risk analysis on imports of commodities, which resulted in delays due to the absence of a systematic approach to analysing the risk.

**Solution**

The VeSW National Project Team and ASYCUDA implemented a bespoke ASYCUDA Sanitary and Phytosanitary Module (ASYSPS) to automate the processes of applying, approving and paying for SPS certificates. A risk management mechanism between Customs and Biosecurity was integrated using ASYCUDAWorld selectivity.

**Result**

The ASYSPS module went live in Port Vila in March 2020 and in Santo in May 2020. Since then and until October 2020:

- 347 SPS export certificates and 1950 import permits were issued
- Approx. 250,000 US$ were collected
- A total of 114 Biosecurity officers and stakeholders (53% female and 47% male) were trained
- The application process average time went from days to as little as 10 minutes
- Customs and Biosecurity are cooperating in undertaking joint interventions in the Single Window environment.

**Minutes**

is the average time for SPS Certificate application process

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The module is an improvement as being online everyone gets the latest up to date schedule attachment. The e-permit is easily transmitted to supplier. It is no longer handwritten.

*Cornelia Wylie, CEO Fine Foods Ltd*

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Partners:
Total Number of Customs Offices

- Total: 26
- Computerized: 24
- Paper-based: 2

Volume of Activity (2019)

- Imports: 298 Million US$
- Exports: 83 Million US$
- Customs Manifests: 1,767
- Customs Waybills: 28,977
- Import Declarations: 26,932
- Export Declarations: 2,787

Customs annual revenue evolution (Million US$)

- 2014: 117
- 2015: 137
- 2016: 153
- 2017: 176
- 2018:

Persons Trained

- Men: 174
- Women: 149