ASYCUDAWorld played a key role in simplifying Customs clearance processes, facilitating trade and revenue collection

**Situation**

Venezuela’s revenue service (SENIAT) sought increase of operational capacity through the introduction of an advanced computerized system to fully automate and simplify the goods’ clearance process and facilitate trade.

**Solution**

Before the deployment of ASYCUDAWorld, SENIAT and ASYCUDA worked hand in hand to reengineer Customs business processes aiming at simplifying the Customs clearance procedure and processes. Bespoke modules including e-payment functionality, interfaces and concepts for efficient revenue collection were implemented along with ASYCUDAWorld. The concept of smart e-document management was introduced for the management and control of declarations-supporting documents like commercial invoices and value declarations. The ASYCUDA Value Declaration module provides detailed information on commercial transactions for imported goods which influence the calculation of taxes. Interfaces were also implemented to share information with the Central Bank on applicable exchange rates and with the internal revenue system.

**Result**

The implementation of ASYCUDAWorld had several impacts on trade facilitation, such as:

- “Maritime and Air documents processing used to respectively be 30-40 days and 8 days, generating high storage costs and are now respectively less than 2 days and 8 hours.” Emilia Peraza, Taurel Operations Director, Avex Director
- Increased transparency thanks to the traceability of all the operations into the system
- Reduced clearance time from 8 days in 2019 to 6 days for the first semester of 2020
- Improved risk management through electronic processing of information prior to arrival
- Simplified compilation of trade statistics through automated generation of reports and statements.

ASYCUDA came to change the way of doing things, not only in the public sector but also in the private sector. Currently, the several logistic auxiliar users are quite different after ASYCUDA arrival: better prepared, more aware of the technological advances, and always ready to do our job in the best possible way.

*Emilia Peraza,*
Taurel Operations Director, AVEX Director

**Partners:**

[Images and logos of partners]
**Venezuela**

**Total Number of Customs Offices**
- **74**
  - **44** Computerized
  - **30** Paper-based

**Volume of Activity (2019)**
- **24,658** Customs Manifests
- **136,790** Customs Waybills
- **183,848** Import Declarations
- **16,801** Export Declarations
- **1,857** Transit Declarations

**Exports (2019)**
- **5.9 Billion US$**

**Imports (2019)**
- **6.4 Billion US$**

**Persons Trained (Approximate)**
- **2,500** Men
- **5,000** Women
- **2,500** Men