



BOSNIA AND HERZEGOVINA

The Indirect Taxation Authority (ITA) increased its operational capacity by implementing computerized declaration processing facilities, consistent with European and international standards.

Situation

The ITA adopt European standards to align with regional customs requirements and processes. To comply with these, Bosnia and Herzegovina implemented over 50 software applications to compliment ASYCUDA++. Maintaining these applications and implementing changes in EU requirements was laborious, expensive and time consuming as it meant updating all 50 applications.

Solution

An EU-tailored version of ASYCUDAWorld was developed for the ITA, with the abovementioned applications integrated into it. The new system ensures interoperability and interconnectivity with EU Member States, while being more easily updated and maintained.

Result

Combined with regulatory changes, ITA's ASYCUDAWorld helped improve the quality of service provided to government departments, the trading community and citizens of Bosnia and Herzegovina through:

- Compliance with the required standards for EU accession, as confirmed by the EU verification expert contracted by the EU Delegation in Bosnia and Herzegovina
- Improved compliance with WCO and WTO standards, EU customs blueprints, the Kyoto Revised Convention, and the Council Directive 2006/112/EC
- Enhanced support for handling authorized economic operators information
- Strengthened law enforcement in relation to risk analysis, intelligence and anti-corruption

Complying with EU standards

32%

increase in value of import transactions from 2020 to 2021

ASYCUDAWorld Launch Ceremony



The introduction of ASYCUDAWorld primarily influenced the reduction of maintenance costs of servers at customs offices, facilitates the provision of timely customer support [...] and created the preconditions for the implementation of the EU regulations.

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*Mr. Miro Dzakula,
Indirect Taxation Authority Director*

Partners:





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Complying with EU standards

Total number of customs offices



68 Computerized



0 Paper-based

Volume of activity

(2021)



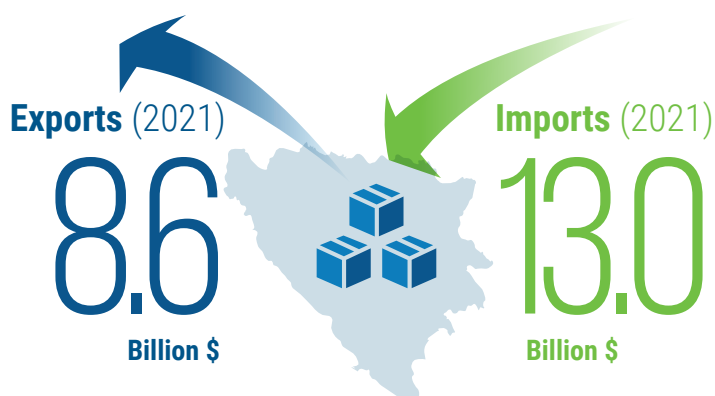
736,634

Import declarations



250,747

Export declarations



Source: unctadstat.unctad.org

Persons trained



740

Men



278

Women