Dominica customs and Excise Division requested that ASYCUDAWorld be adjusted to connect with the Bureau of Standards and the port authority’s terminal operating system.

**Situation**

When ASYCUDAWorld was implemented, no data exchange mechanisms existed between customs, the port and the Bureau of Standards (DBOS). Customs requested data sharing and interoperability between systems to improve cargo handling and accelerate customs clearance.

**Solution**

Customs and the port built electronic data exchange mechanisms between ASYCUDAWorld and the port’s Unitrack system, including:

- Advanced cargo manifest data being sent after manifest registration
- Release orders once customs completes clearance of cargo
- Gate passes subsequent to delivering shipments to importers

With support from the World Bank’s International Finance Corporation, DBOS integrated their IT system with ASYCUDAWorld, which automated the issuing of import certificates for regulated goods, including the assessment of related declaration fees.

**Result**

The integration between ASYCUDAWorld and Unitrack provided a single dataset related to cargo being discharged at the port of entry. This facilitates port logistics and customs controls at the time of offloading containers and breakbulk cargo. The DBOS interface has removed the need for paper processing to clear goods, which has significantly accelerated the release of consignments.

**Partner:**

Ms. Careen Prevost, Permanent Secretary in the Ministry of Trade, Employment and Diaspora affairs

**DOMINICA**

65% of commercial imports are cleared by customs within 24 hours after submission and payment of declarations.
DOMINICA

Data Sharing with External Systems

Total number of customs offices

13

- Computerized: 13
- Paper-based: 0

Volume of activity (2021)

Exports (2021)

37 Million $

Imports (2021)

649 Million $

Customs manifests

6,866

Customs waybills

250,643

Import declarations

20,612

Export declarations

6,660

Persons trained

950+