



# DOMINICA

*Dominica customs and Excise Division requested that ASYCUDAWorld be adjusted to connect with the Bureau of Standards and the port authority's terminal operating system.*

## Situation

When ASYCUDAWorld was implemented, no data exchange mechanisms existed between customs, the port and the Bureau of Standards (DBOS). Customs requested data sharing and interoperability between systems to improve cargo handling and accelerate customs clearance.

## Solution

Customs and the port built electronic data exchange mechanisms between ASYCUDAWorld and the port's Unitrack system, including:

- Advanced cargo manifest data being sent after manifest registration
- Release orders once customs completes clearance of cargo
- Gate passes subsequent to delivering shipments to importers

With support from the World Bank's International Finance Corporation, DBOS integrated their IT system with ASYCUDAWorld, which automated the issuing of import certificates for regulated goods, including the assessment of related declaration fees.

## Result

The integration between ASYCUDAWorld and Unitrack provided a single dataset related to cargo being discharged at the port of entry. This facilitates port logistics and customs controls at the time of offloading containers and breakbulk cargo. The DBOS interface has removed the need for paper processing to clear goods, which has significantly accelerated the release of consignments.

## Data Sharing with External Systems

# 65%

**commercial imports**  
are cleared by customs within  
24 hours after submission  
and payment of declarations



The integration between the compliance unit of the Bureau of Standards and the Customs and Excise's Automated System for Customs Data (ASYCUDA) World System, will realize significant benefits to our importers, brokers and border agencies.



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Permanent Secretary in the Ministry of Trade,  
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Partner:





## Data Sharing with External Systems

### Total number of customs offices



**13** Computerized

**0** Paper-based

### Volume of activity (2021)

**6,866**  
Customs **manifests**

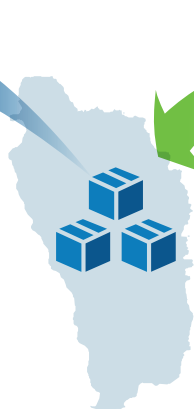
**250,643**  
Customs **waybills**

**20,612**  
**Import** declarations

**6,660**  
**Export** declarations

Exports (2021)

**37**  
Million \$



Imports (2021)

**649**  
Million \$



**Persons trained**