



MONTSERRAT

Customs Interoperability with the Port Authority

Montserrat Customs and Revenue Service requested that ASYCUDAWorld be adapted to enable data sharing and interoperability with the port authority's terminal operating system.

Situation

During the implementation of ASYCUDAWorld, customs and the port did not have cargo manifest or clearance processing data sharing mechanisms as their IT systems were not connected to each other. Because of this, customs requested that ASYCUDAWorld be upgraded to include interoperability between both organizations.

Solution

Customs and the port agreed to improve information sharing and expedite clearance processing at the harbour. Both entities embarked on building electronic data exchange mechanisms between ASYCUDAWorld and the port's system to:

- Send to the port's system advance cargo manifest data before arrival
- Forward notifications to the port when customs grants release orders
- Receive confirmation when the port has delivered shipments to importers

Result

Thanks to the data exchange, both customs and the port share the dataset related to incoming and outgoing cargo, thus streamlining clearance processes, reducing paper-based transactions and minimizing associated costs. Manual processes were also improved to speed-up the release of cargo, such as:

- The port's overall planning and logistics due to advanced manifest information
- Traders generate the electronic release order after receiving authorization
- Customs and port controls at the exit gate are efficiently handled

25%

reduction in release times with the ASYCUDAWorld-Unitrack port interface

Montserrat Port Authority.



Montserrat is among the first countries in the Caribbean region to implement ASYCUDAWorld in 2011

Partners:





MONTSERRAT

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Total number of customs offices



5 Computerized

0 Paper-based

Volume of activity (2021)

658
Customs **manifests**

17,424
Customs **waybills**

5,327
Import declarations

441
Export declarations

Exports (2021)

15
Million \$



Imports (2021)

13
Million \$



Persons trained