ASYCUDAWorld, a modern and user-friendly system, has been put in place to modernize customs management processes in New Caledonia.

**Situation**

Previously, New Caledonian customs used an obsolete system with technical weaknesses. Several customs processes remained to be computerized, the development of port applications required the interconnection of the customs clearance system with external information systems, with customs being central in the supply chain.

**Solution**

Customs chose ASYCUDAWorld to centralize the exchange of data 24/7, interconnect data exchanges with public and private entities while computerizing new processes. The smooth migration from ASYCUDA++ to ASYCUDAWorld was ensured by the Programme as part of a technical assistance project.

**Result**

Available 24/7, ASYCUDAWorld ensures clearance processes and procedures modernization, while reducing customs' impact on the logistics flow. New functionalities and enhancements have been implemented such as:

- Several additional codes on the same declaration
- A dashboard screen and control channels implemented to provide a real-time overview of declarations and enabling prompt decision-making
- Express freight and the pre-arrival risk management
- Automation of stock management and customs guarantee
- Automation of customs processes even when certain documentation are unavailable
- Data exchange with the quota management system and the port’s manifest management system

We have taken advantage of this change to develop modernized services allowing the dematerialization of procedures, interconnection with other applications and control assistance tools.

Ms. Aurore Debatty,
Head of the Economic Action Pole, Customs Regional Directorate

**Partner:**

ASYCUDAWorld team
### Customs Process Modernization

#### Total number of customs offices

- **5** Computerized
- **0** Paper-based

#### Volume of activity (2021)

- **10,064** Customs manifests
- **223,854** Customs waybills
- **211,211** Import declarations
- **9,582** Export declarations

#### TEUs at seaports

- **118,337** (Number of 20-foot equivalent containers)

#### Persons trained

- **14** Men
- **38** Women
- **24** Women

### NEW CALEDONIA

- Total number of customs offices: **5**
- Volume of activity (2021):
  - **1.6** Billion $ in exports
  - **2.5** Billion $ in imports
- Import declarations: **211,211**
- Export declarations: **9,582**
- TEUs at seaports: **118,337** (Number of 20-foot equivalent containers)
- Persons trained:
  - **14** Men
  - **38** Women
  - **24** Women