



SYRIA

ASYCUDAWorld was successfully implemented in 28 offices in Syria and, since end-2010, has been processing the country's international trade.

Situation

Since 2011, due to the political crisis, UNCTAD international staff have been unable to provide onsite technical assistance to Syrian customs with installing, enhancing and maintaining the latest ASYCUDAWorld updates. Additionally, the economic blockade made it difficult for the Syrian government to procure new hardware and software from international providers.

Solution

The ASYCUDAWorld project focused on building a resilient infrastructure and embedding early taking of ownership and sustainability into its technical assistance approach:

- Hardware was selected by Programme experts to last for several years
- Backup facilities were implemented to ensure that the system is fail safe
- ASYCUDAWorld requires no additional software maintenance procurement and upgrades are non-essential
- ASYCUDAWorld implementation, and its associated training, are designed to ensure customs and its staff take ownership of the system. Thus, national staff are fully trained to operate the system without needing external expertise

In 2019, following the lifting of travel restrictions to Syria for UN staff, customs and ASYCUDA experts upgraded ASYCUDAWorld to the latest version.

Result

Syrian customs have used ASYCUDAWorld to process foreign trade procedures and monitor, in real time, operations at border crossings, which are often very difficult to reach by road. The system has demonstrated its resilience and flexibility by continuously supporting customs, even during challenging circumstances.

Partner:



Operational Resilience

98%

of imports and exports have been processed through ASYCUDAWorld since end-2010

Nasib, Syrian-Jordan border



“ Since 2007, ASYCUDAWorld has not stopped working despite the difficult circumstances the country has gone through, to procure the necessary infrastructure and to receive external technical support. ASYCUDAWorld is fully operated by our local team, contributes to enhanced controls, revenue increase, trade facilitation, and data generation. ASYCUDAWorld is the main provider of statistics of Syrian economy.

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Director General of Syrian customs

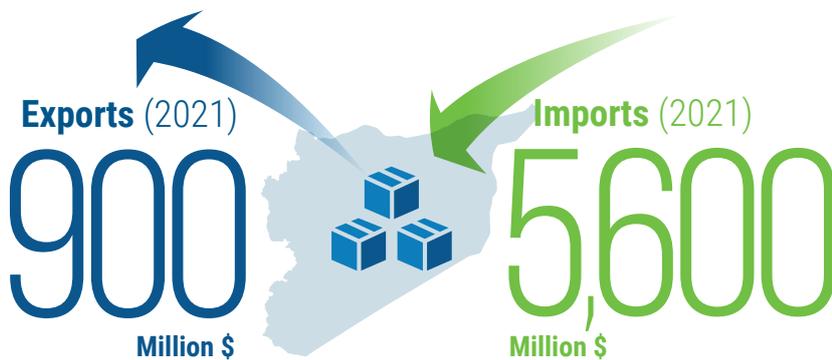


Operational Resilience

Total number of customs offices



Volume of activity (2021)



Persons trained

