

E-Government Solutions



ASYCUDAWorld is used as a foundation for the broader e-Government programme in Georgia.

SITUATION

The Georgian government wanted to take steps to increase its efficiency in delivering public services as well as automating e-government procedures for citizens and beneficiaries across all government offices.

SOLUTION

Together with ASYCUDA, the Georgian government introduced modern technologies and platforms which helped reengineer business processes as well as simplify procedures and document requirements.

RESULT

Georgia achieved fast results in the first years of reforms:

- Maintained status as having the lowest level of corruption among countries in the region between 2005-10;
- Established a system of zero or minimum levels of cash transactions in the public sector;
- Achieved the status of having the highest level of government reforms between 2005-10;
- Improved ranking for the World Bank Doing Business Index from 100th in 2006 to 11th in 2010 (ranked 9th in 2018);
- Georgia is in top 10 UN Member States with the highest commitment to cybersecurity;
- In 2010 the savings from customs reforms for which benefits could be monetized were roughly \$388 million.



Georgia

89

Ranking improvement of Georgia in the World Bank Doing Business Index from 100th to 11th between 2006–2010.

“The implementation of the Georgia e-Customs system notably increased the operational capacity of the Revenue Service, automated and integrated all of the Customs processes and risk management, and created a more efficient and modern Customs environment.”

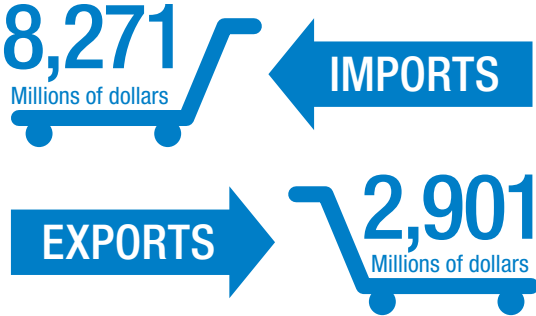
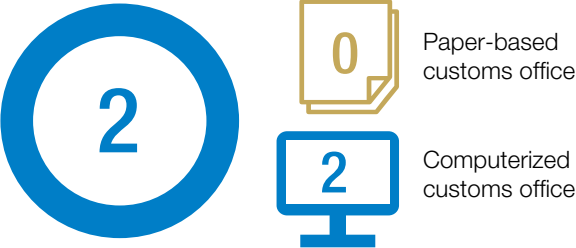


E-Government Solutions



Size of Project

Total number of customs offices



2017 Volume of Activity

Import Declarations processed



209,289

Export Declarations processed



54,933

Transit Procedures processed



362,592

Number of Persons Trained



2,100

Number of females trained



4,000

Number of males trained

