Programme Adaptability

Sri Lanka Customs developed a new but fully integrated module in the ASYCUDAWorld system to address the challenge of synchronizing the processes of two government agencies and thus facilitate a strategically important export process.

Sri Lanka

SITUATION

The economy of Sri Lanka is partially driven by the export of high quality tea with blends that cannot be exported without prior vetting by the Tea Board. The export process was hampered by a disconnect between the Tea Board's approval and the customs clearance processes. This resulted in delays and waste of some tea consignments which were brought to the port for loading but not yet cleared by customs.

SOLUTION

In order to synchronize the two processes, reduce the number of steps and the involvement of intermediate organizations as well as provide real time status to both organizations, a new and specifically designed "Blendsheet" module was developed in ASYCUDAWorld system.

RESULT

The new module, which is fully integrated with ASYCUDAWorld, provides the means for Sri Lanka Customs to address the unique challenge of streamlining the interaction between the two institutions. The module includes functions to carry out several key tasks such as:

- An online tea blend sheet with associated business rules for the vetting of the tea blends' quality and updates of the approval status on the export declaration automatically;
- Automated issuance of a registration number, serial number and year that the exporter must include in the attached documents for the registered export declaration prior to assessment.

126%

Increase between 2015–2016 in the number of tea export declarations after the new specialized ASYCUDAWorld module was implemented in 2016.

"In the long-term, faster export clearance procedures and better control of the quality of the exported tea products will play a key role in boosting the economy of Sri Lanka."







Programme Adaptability



Size of Project

Total number of customs offices





Paper-based customs office



Computerized customs office



2017 Volume of Activity





4,620

Waybills processed



992,896

Import Declarations

processe



812,511

Export Declarations

process



67,696



