E-GOVERNMENT SOLUTIONS

ASYCUDAWorld used as a foundation for the broader e-Government programme in Georgia.

SITUATION

The Georgian government wanted to take steps to increase its efficiency in delivering public services as well as automating e-government procedures for citizens and beneficiaries across all government offices.

SOLUTION

Together with ASYCUDA, the Georgian government introduced modern technologies and platforms which helped reengineer business processes as well as simplify procedures and document requirements.

RESULT

Georgia achieved fast results in the first years of reforms:

- Maintained status as having the lowest level of corruption among countries in the region between 2005-10;

- Established a system of zero or minimum levels of cash transactions in the public sector;

- Achieved the status of having the highest level of government reforms between 2005-10;

- Improved ranking for the Word Bank Doing Business Index from 132nd to 8th in 5 years between 2005-10 (currently ranked 9th);

- Georgia is in top 10 UN Member States with the highest commitment to cybersecurity;

- In 2010 the annual savings from customs reforms for which benefits could be monetized were roughly $388 million.

GEORGIA

124

the rise in the number of rankings places by Georgia in the World Bank Doing Business Index from 132nd to 8th between 2005-2010

"The implementation of the Georgia e-Customs system notably increased the operational capacity of the Revenue Service, automated and integrated all of the Customs processes and risk management, and created a more efficient and modern Customs environment."

UNITED NATIONS
UNCTAD

REVENUE SERVICE

Revenue Service of Georgia
16 Gorgasali Street
T'bilisi 0114, Georgia
✉ info@rs.ge

E-GOVERNMENT SOLUTIONS

UNITED NATIONS
UNCTAD

SIZE OF PROJECT

Paper-based customs office

0

25
Total number of customs offices

Computerized customs office

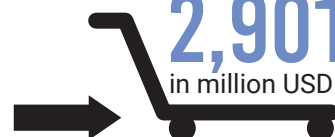**25**

Amount of Imports

8,271
in million USD

Amount of Exports

2,901
in million USD

2017 VOLUME OF ACTIVITY

209,289
Import Declarations processed
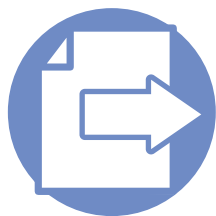
54,933
Export Declarations processed

362,592
Transit Procedures processed

PERSONS TRAINED

Number of females trained
2,100

Number of males trained
4,000