

ASYCUDA Newsletter

UNCTAD Division on Technology and Logistics



January/June 2015

NOTE

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

www.unctad.org

UNCTAD/WEB/DTL/ASYCUDA/2015/1

Published by the
United Nations Conference on Trade and Development (UNCTAD)
ASYCUDA Programme, Division on Technology and Logistics (DTL)
Palais des Nations
Geneva
www.unctad.org

Editorial

This publication of the ASYCUDA newsletter coincides with the 70th anniversary of the United Nations with the theme “Strong UN. Better World”. As emphasized by General Secretary Mr. Ban Ki-Moon on February 2nd 2015 during his welcoming speech, the theme “captures the importance of multilateralism and the essential role of the United Nations”.

ASYCUDA, UNCTAD’s largest technical assistance programme has a direct role in this multi-lateral approach by automating customs procedures and facilitating economic cooperation between member states. Automation of customs procedures is an integral part of the Agreement for Trade Facilitation adopted at the WTO (World Trade Organization) meeting in Bali in December 2014. Among the criteria identified by WTO in this agreement is the publication of available information, transparency, accurate and timely publication of duties and taxes for import and export, electronic payment for the reduction of clearance times and cooperation between entities at the border. Over time, WTO members will need to conform to all criteria for the Agreement on Trade Facilitation.

In order to assist member states to be in line with WTO recommendations, the ASYCUDA Programme is implementing a Web Portal in each country. This portal is open to all and contains not only features for the public aimed at transparency and the sharing of information but also private features requiring authorized credentials. These specific features contribute to national and international trade facilitation.

In this newsletter we will show the most recent and important features of the ASYCUDA Web Portal around the world. These features include:

- 1) Portal content management (Content Management System - CMS) with online user manuals and a dynamic configuration of the portal interface;
- 2) Online integrated tariff and taxation simulation;
- 3) Direct integration of electronic manifests via XML;
- 4) Online tracking of e-document status (manifest, declarations..) for follow up of goods clearance ;
- 5) Pre-arrival notification of yachts;

- 6) Online analytical processing (OLAP) for customs office chiefs and managers;
- 7) Online public statistics;
- 8) Implementation of web services e.g. electronic payments of taxes directly from the portal by brokers;
- 9) A link to the ASYCUDA e-learning platform (eASY-Learning);
- 10) Calendar of upcoming international events;
- 11) Digital map of customs offices;
- 12) Capture of an inspection act and generation of an exit note on a mobile device (tablet, smartphone etc.);

This guided tour of the features provided by ASYCUDA Web Portals allows us to travel through the various countries that have implemented a portal. Each feature presented is illustrated by screens taken from different countries. We will visit Fiji, Solomon Islands, Bangladesh, Gibraltar, Jamaica, Grenada, Trinidad & Tobago, Albania, St-Pierre and Miquelon, Jordan, Afghanistan, Liberia and Burundi.

We invite you to send any comments you might have to asycuda@unctad.org.

Division on Technology and Logistics, ASYCUDA Programme, Geneva, June 2015.

Ce numéro de la lettre d'information de SYDONIA coïncide avec la célébration du 70^{ème} anniversaire des Nations Unies sous le thème d' "une ONU forte pour un monde meilleur". Comme l'a souligné le Secrétaire Général M. Ban Ki-Moon le 2 février dernier lors de son allocution de bienvenue à cet évènement, ce thème "dénote l'importance du multilatéralisme".

SYDONIA, principal programme d'assistance de la CNUCED, s'inscrit dans cette logique de multilatéralisme en automatisant les procédures douanières, facilitant ainsi les échanges et coopérations économiques entre les pays. En effet, l'automatisation des procédures de dédouanement fait partie intégrante de l'Accord de Facilitation des Echanges adopté à la réunion de l'OMC (Organisation Mondiale du Commerce) à Bali en décembre 2014. Parmi les critères identifiés par l'OMC dans cet accord, figurent la publication et la disponibilité des informations, la transparence, la discipline dans la publication des redevances et impositions imposées à l'importation et à l'exportation, le paiement électronique pour l'accélération du temps moyen de dédouanement et la coopération entre les organismes présents aux frontières. A terme, les pays membres de l'OMC devront se conformer à tous les critères de l'Accord de Facilitation des Echanges.

Afin d'aider les pays dans leurs efforts de conformité avec les critères identifiés par l'OMC, le Programme SYDONIA met en place un Portail web dans chacun des pays. Ce portail accessible à tous contient des fonctionnalités visant entre autres la transparence et le partage d'information mais aussi des fonctionnalités privées nécessitant identification (nom d'utilisateur et mot de passe) qui contribuent à la facilitation du commerce national et international.

Dans cet article, nous verrons en détail les fonctionnalités les plus importantes installées dans les Portails Web SYDONIA à travers le monde. Parmi les fonctionnalités essentielles, nous comptons:

1) la gestion du contenu du portail (Content Management System - CMS) par la mise à

disposition de manuels d'utilisation et un design du Portail adaptable;

2) le tarif intégré et le simulateur de taxes;

3) l'intégration directe de Manifestes électroniques par l'importation de fichiers XML;

4) le suivi en continu des statuts des documents douaniers (Manifestes, Déclarations,...) pour le suivi de la procédure de dédouanement des marchandises;

5) la notification de l'arrivée de yachts

6) le traitement analytique sécurisé et privé de données en ligne (OLAP) pour les chefs d'unités et hauts responsables;

7) la publication de statistiques publiques;

8) la mise en place de Services Web permettant par exemple le paiement électronique des taxes directement depuis le Portail par les déclarants.

9) un lien vers la plateforme e-learning du Programme SYDONIA (eASY-Learning);

10) la publication des événements internationaux à venir dans un calendrier;

11) la carte des bureaux de dédouanement;

12) la saisie sur un mobile (tablette, smartphone,...) de l'acte d'inspection et la génération du bon de sortie.

Dans la suite de cette lettre d'information, chacune des fonctionnalités énumérées ci-dessus est accompagnée d'exemples de pays. Ces fonctionnalités sont illustrées par des écrans de Portails Web SYDONIA. Nous nous rendrons aux Iles Fidji, Iles Solomon, au Bangladesh, à Gibraltar, en Jamaïque, à Grenade, Trinidad & Tobago, en Albanie, à St-Pierre et Miquelon, en Jordanie, en Afghanistan, au Libéria et au Burundi.

Nous vous souhaitons une bonne lecture de cette lettre d'information et vous invitons à nous adresser vos commentaires sur asycuda@unctad.org.

Division de la Technologie et de la Logistique, Equipe du Programme SYDONIA, Genève, juin 2015.

ASYCUDAWorld CUSTOMS PORTAL

CUSTOMIZABLE, RESPONSIVE, HTML5 AND CSS3



CONTENT MANAGEMENT SYSTEM (CMS)

A Content Management System (CMS) is a set of processes and technologies that supports the collection, managing, and publishing of information in any form or medium. ASYCUDA Portal is an example of a CMS where every feature can be accessed, monitored and published without

prior knowledge of Web Programming. Below is an example of ASYCUDA Portal in Solomon Islands where guidelines and documentation have been uploaded for users and the Web page adapted so the block "RECENT NEWS" is displayed on the right of the page.



Figure 1: Example of Content Management System in Jamaica and Solomon Islands as seen with smartphones and tablets

Below is a second example of ASYCUDA Portal in Bangladesh implemented using a CMS. We can see from the Home Page how the Portal has been

designed by customizing the header, the tabs and the content published grouped in blocks (Chairman, ASYCUDAWorld, News, events...).

**Govt. of The People's Republic of Bangladesh
Bangladesh Customs**

HOME DOCUMENTS ONLINE SERVICES SITE MAP CONTACT US BUDGET NAVIGATE MIS

Chairman

Md Nojibur Rahman
 Chairman, National Board of Revenue

ASYCUDAWorld

 Customs Environment

NEWS

- Important Notice**
Aug 31 2014
- Search for company**
Search for company feature is now available, online
Aug 05 2014
- New version of the Portal**
A new version of the Customs Portal has been published.
Aug 01 2014
- 1 declarations assessed**
More than 10,000 declarations were assessed on Thursday 24.
Jul 24 2014

Recent Declarations			Recent Manifests			Events	
Totally exited, R:13356 A:13429	28-Jun 20:36		Stored, V:EK0584 D:28/06/2015	28-Jun 17:02		June 2015	
Totally exited, R:13122 A:13400	28-Jun 20:34		Registered, V:20150628 D:28/06/2015	28-Jun 16:56		1 2 3 4 5 6	
Registered, R:692809 A: Yellow	28-Jun 20:33		Stored, V:PK266 D:22/06/2015	28-Jun 16:47		7 8 9 10 11 12 13	
Registered, R:692808 A: Yellow	28-Jun 20:33		Stored, V:KA192 D:28/06/2015	28-Jun 16:47		14 15 16 17 18 19 20	
Registered, R:692807 A: Yellow	28-Jun 20:33		Stored, V:813 D:27/06/2015	28-Jun 16:37		21 22 23 24 25 26 27	
Registered, R:3884 A: Yellow	28-Jun 20:33		Stored, V:343W D:27/06/2015	28-Jun 16:34		28 29 30	
Registered, R:692806 A: Yellow	28-Jun 20:33		Stored, V:TR2656 D:28/06/2015	28-Jun 16:32			
Totally exited, R:13470 A:13427	28-Jun 20:32		Stored, V:068 D:26/06/2015	28-Jun 16:30			
Totally exited, R:13070 A:13341	28-Jun 20:44		Registered, V:25062015 D:25/06/2015	28-Jun 20:34			
Totally exited, R:12839 A:13342	28-Jun 20:43		Stored, V:SQ0446 D:28/06/2015	28-Jun 20:01			

Figure 2: Example of Content Management System with ASYCUDA Portal in Bangladesh

Below is an example of ASYCUDA Portal in Burundi. This CMS has been customized slightly differently from the first ones. Indeed, has been integrated a background which makes the portal

more user-friendly. The design of the Web page is also different focusing on the fast accessibility of data with reduced number of blocks for each tab.



Figure 3: Example of Content Management System with ASYCUDA Portal in Burundi

INTEGRATED TARIFF AND DUTY SIMULATOR

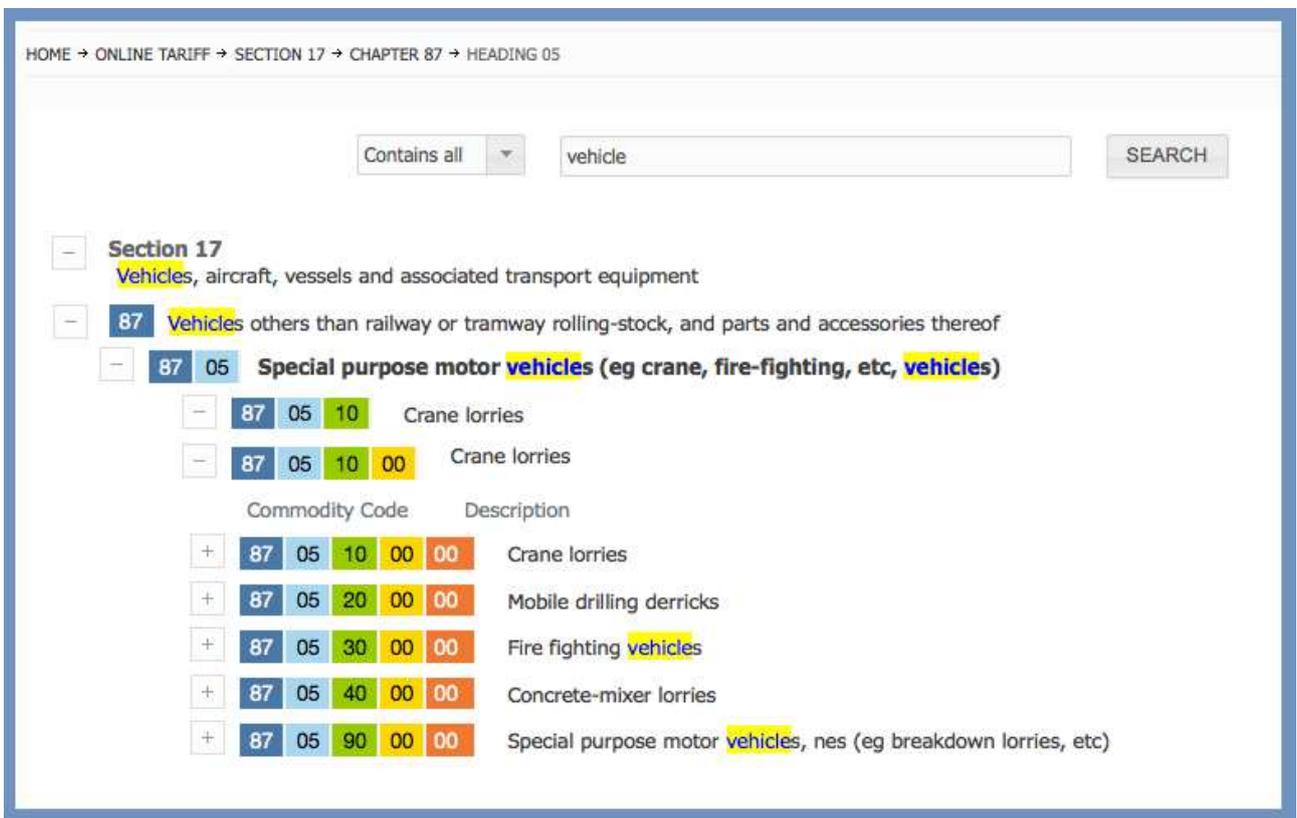


Figure 4: Integrated Tariff Search engine within the ASYCUDA Portal

IMPORTING
Duties And Clearance

TRAVELLING
Nationals And Visitors

CUSTOMS LAWS
Legislation And Regulations

NEWS AND ADVISORIES
Media Releases And Notices

ABOUT US
Who We Are

You are here: home / importing / duty calculator

Duty Calculator

Customs Duty Calculator

Item:

Quantity:

Currency:

Landed Cost:

Successful

Conversion Rate : 6.36318

Total Price	TTD\$ 190,895.40
Duty Payable	TTD\$ 38,179.08
Vat Payable	TTD\$ 34,361.17
GRAND TOTAL	TTD\$ 263,435.65

Disclaimer: Please note that these amounts are subject to change upon final assessment by the TT Customs and Excise department. All efforts will however be made to ensure that the most current rates are applied to the values you provide.

Rates of Exchange

Effective June 22 2015

Curr	STT	SCurr	STT
AUS	0.52519	USD	6.36318
BRL	2.07747	CAD	5.33089
DKK	0.96795	GBP	10.15499
HKD	1.21545	JPY	0.05309
HKD	0.82011	EUR	7.35849



Matlabizasyon sa sistema sa login

Knowledge Base

Search our knowledge base of frequently asked questions of customs procedures.

Select a Topic

Copyright 2012 Customs and Excise Division, Government of the Republic of Trinidad and Tobago

Figure 7: Duty Simulator from Portal of Trinidad and Tobago

Upload e-Manifest to Portal (Online XML File Integration)

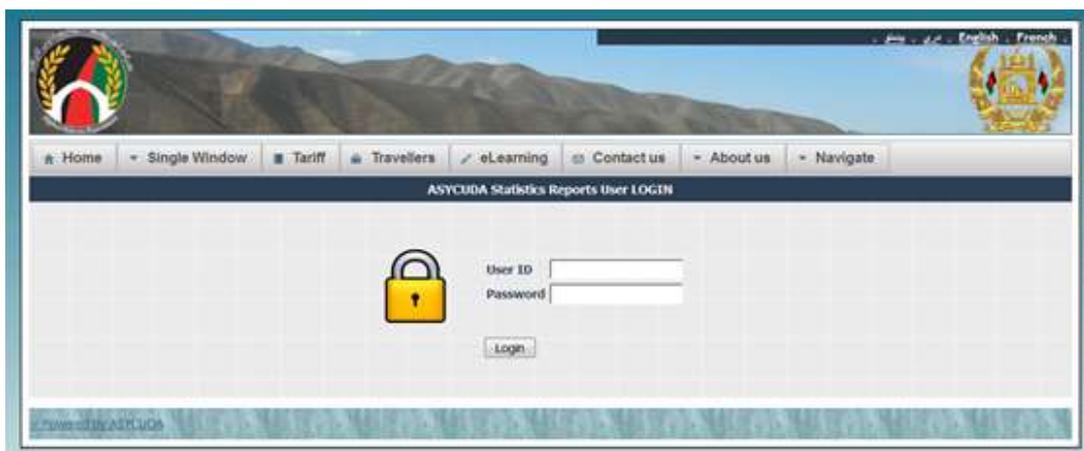


Figure 8: Secured and protected access to some features in Afghanistan ASYCUDA Portal

A user with secured and protected profile on the Portal can directly upload e-Manifests by just dropping an XML file to the portal's Import Manifest XML file feature. The figure above is

taken from ASYCUDA Portal in Afghanistan and shows how to securely login to the Portal. The figure below is an example of such feature in Bangladesh.



Figure 9: Uploading of e-Manifest feature by dropping an XML file within Bangladesh's ASYCUDA Portal

INSPECTION ACT FOR MOBILE

ASYCUDA Mobile is a web application that has been designed for mobiles and tablets (iPhone, iPad, Samsung tablets and other Android based devices). Pages have been styled to fit into small screens. The mobile application for Inspection Act allows

inspectors to fill in the inspection act directly from the field rather than once they are back to the office. The benefit is clear: faster and more accurate process and complete the supporting documents for the inspection.



Figure 10: ASYCUDAWorld on Mobile

The Inspection Act for mobile allows inspectors to use a table/mobile device in order to clear declarations that have been selected red.

From the home menu of the ASYCUDA Mobile application, inspectors will access the Inspection Act for Mobile clicking on “Retrieve Inspection Act”. They will be then asked for the declaration

details in order to clear the declaration (Custom Office, Serial, Number, Year). Once the declaration is cleared, the inspection act is created by the ASYCUDA Server and an interface for inserting the details of the inspection is shown on the screen.

After the inspection act has been validated the system will ask the inspector to re-route the declaration to blue or green.

An inspection act can be amended different times if needed.

This interface has been designed to fit into small screens. Ideally it should be viewed via a tablet but it could be also accessed via smartphones, as shown in the next image.



Figure 11: Creation and Validation of the Inspection Act using a Mobile

DOCUMENT TRACKING



Figure 12: Document Tracking (Declarations & Manifest) in Fiji's ASYCUDA Portal

The Document Tracking service provides real-time information on e-documents and reference table to end-users accessing the Customs Portal (Figures above and below) as well as internal information for ASYCUDA. The figures 13, 14 and 15 are

taken from the ASYCUDA Portal in Albania and shows the tracking of documents like receipts and declarations.

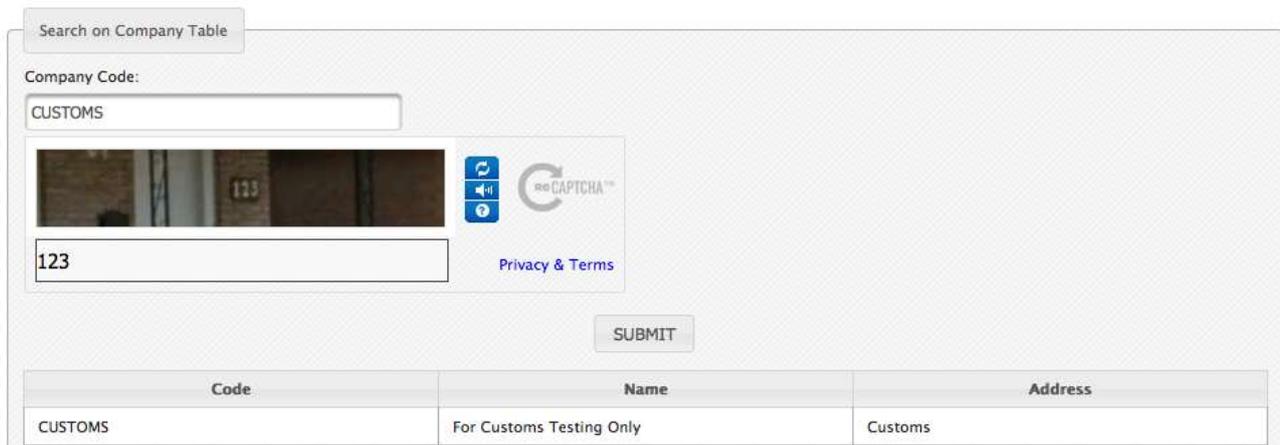


Figure 13: Search Company Table Feature from ASYCUDA Portal in Bangladesh



Figure 14: Documents Tracking in Albania's ASYCUDA Portal



Figure 15: Retrieving Receipts in Albania's ASYCUDA Portal



Figure 16: Retrieving a Declaration by entering its barcode in Albania's ASYCUDA Portal

PRE-ARRIVAL NOTIFICATION FOR VESSELS

In order to facilitate clearance, individuals who sail to ASYCUDA Country may provide information on Crew, Passengers and Stores by way of an e-declaration before the estimated time of arrival (ETA) of the vessel in ASYCUDA Country. This is in line with international conventions and best practices.

This system facilitates the activities of HM Customs, the Gibraltar Port Authority and the

Borders & Coastguard Agency, whilst making Gibraltar a more attractive commercial and leisure hub for vessels. It allows users to submit the names of crew and passengers as well as other details in advance, hence reducing clearance times on arrival. After registering, users will have the ability to store their vessel's information and reuse the data to create new notifications.

The screenshot displays the 'Electronic Pre-Declarations' section of the Gibraltar ASYCUDA Portal. At the top, it features the Ministry of Finance HM Customs Gibraltar logo and a navigation menu with links for Home, Single Window, Integrated Tariff, Info Travellers, eLearning, Contact us, About us, and Navigate. The main content area is titled 'Electronic Pre-Declarations' and includes a sub-section for 'Vessel Pre-arrival Notifications'. This section explains the purpose of the system and provides instructions for users. It offers two options: logging in for existing users or registering as a new ICIS User. A six-step process diagram is provided for creating a notification, with steps: 1. Enter Vessel Details, 2. Enter Voyage Details, 3. Enter Health Protection Details, 4. Enter Crew and Passenger Details, 5. Enter Stores and Effects Details, and 6. Confirm and Submit the Notification. A 'Click here to start a pre-arrival notification' link is located below the diagram. To the right, there is a logo for the Gibraltar Port Authority and a photograph of a marina with several boats docked. The footer of the page indicates it is 'Powered by ASYCUDA'.

Figure 17: Pre-Arrival Notification for Vessels Process detailed in Gibraltar's ASYCUDA Portal

Ministry of Finance
HM Customs
Gibraltar

Hello Vessel All Test User - ASYCUDAPortal v1.0.6 -

Home User Page Pier master Notifications Vessels Crew and Passengers Log Out

Crew / Passenger Information

In the Date... fields below you can key-in the date (dd/mm/yyyy) or use the calendar function (pop-down).

First name/Given name: Type of Identity Document:

Surname/Family name: Identity Document Number:

Middle name: VISA number:

Date of Birth: Country of Issue:

Place of Birth: Date of Issue:

Gender: F M Date of Expiry:

Rank or rating: Nationality:

Upload Scanned Document

> Powered by ASYCUDA

Figure 18: Entering Passengers' information in Gibraltar's ASYCUDA Portal

Ministry of Finance

Add Vessel to the list

Please fill in the needed information in order to create a new Vessel entry.

Vessel Information

1. Name of vessel: 4. Country of Registration:

2. IMO number: 5. Port of Registration:

3. Call sign: 6. Date of Registration:

Owner Information

8. Name of owner: Country:

9. Owner's address: Postal Code:

City:

Vessel details

10. Vessel type: 11. Gross Tonnage: 12. Length (meters): 13. Breadth (metres):

14. Draught (metres): 15. Air Draught (metres): 16. Speed (knots):

Figure 19: Entering Vessel's information in Gibraltar's ASYCUDA Portal

ONLINE ANALYTICAL PROCESSING (OLAP)

The service for online analytical processing (OLAP) provides features for the analysis of data stored in the ASYCUDAWorld database.

The OLAP service has been divided into different sections:

1. Execution of chart: this section will be used by allowed users that need to see the results of the different queries, which can be designed for
 - a. trade statistics
 - b. monitor and evaluation
2. Dashboards: this section regroups different statistics/diagrams into a single page. Diagrams are

interactive and per each diagram it is possible to view the data table containing the values depicted in the diagram. Data tables can be exported in Excel format in order to be further manipulated.

3. Administration of queries and diagrams: this section is designed for IT/functional officer that will create statistics and diagrams based on the requests they receive.

The navigation page displays all saved reports/diagrams organized according their category. The following image shows a list of 4 reports defined for the category 'Trade Data'.

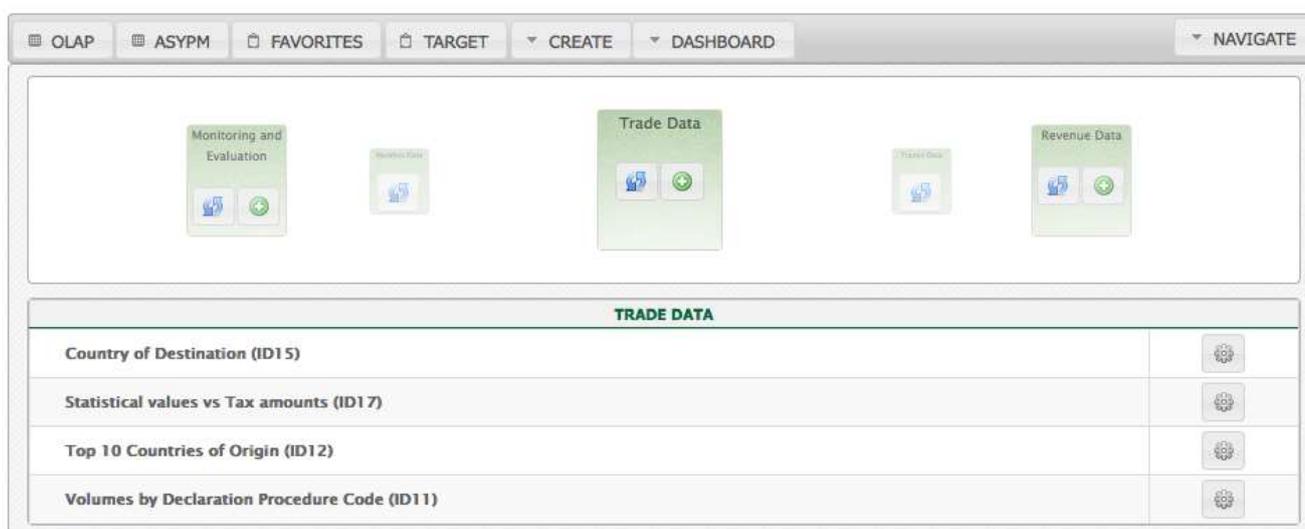


Figure 22: Saved Reports defined within the Trade Data Category within the ASYCUDA Test Portal in Liberia

You can use the refresh button to refresh the list of saved reports for a given category and the plus button to open the list of available OLAP interfaces

for report creation for that category. The following example shows two buttons for the category 'Trade Data':



Figure 23: Creation of Reports within the ASYCUDA Test Portal in Liberia

The OLAP interface to create new reports is divided into the following 4 main areas:

- Main chart
- Parameters pane

- Period panel
- Chart panel

These are shown in the next picture:

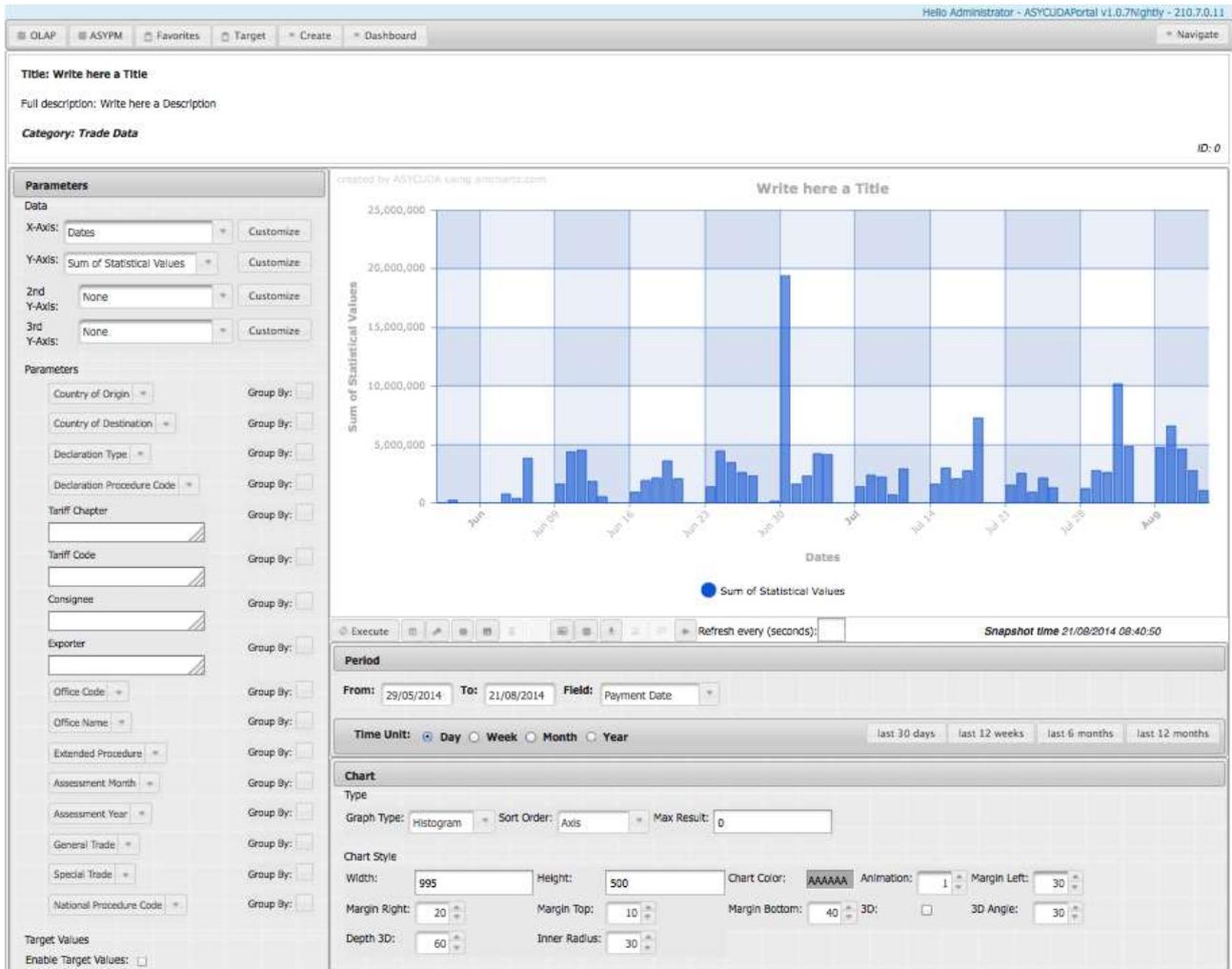


Figure 24: OLAP Interface to Create New Reports within the ASYCUDA Test Portal in Liberia

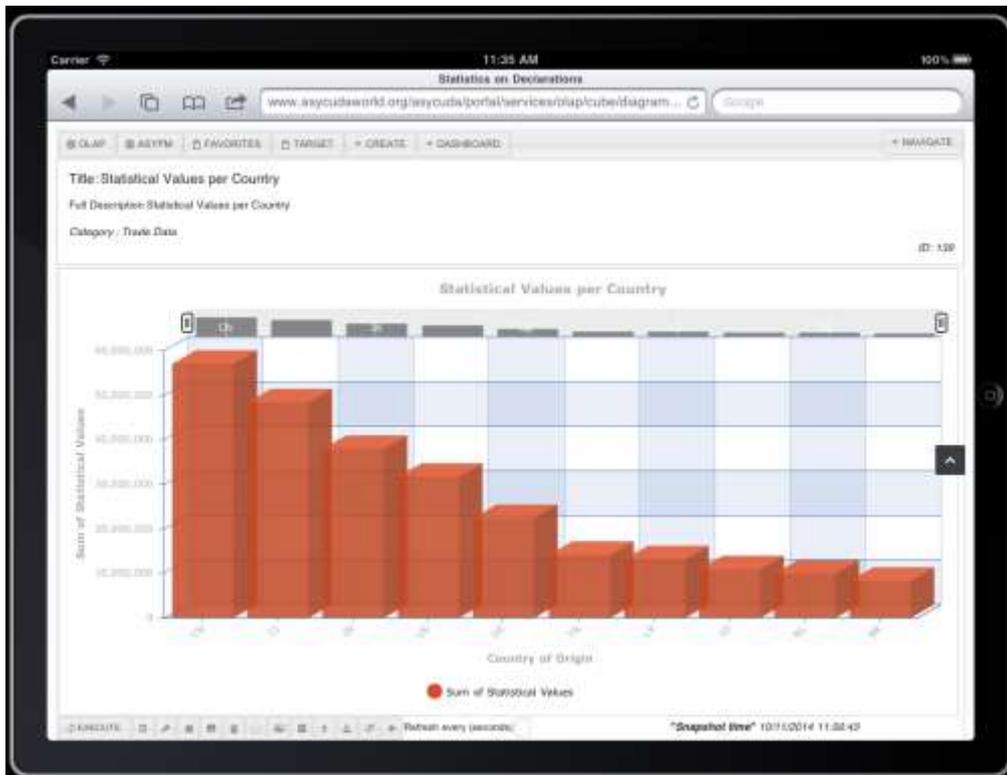


Figure 25: OLAP diagram accessed from a tablet

PUBLIC STATISTICS

The Portal can also display public or private statistics on Customs such as the number of manifests registered during the current year or the number of assessed declarations within a year for a specific commodity code. In Saint-Pierre and

Miquelon, users are allowed to request statistical information on the declarations assessed within a specific year. After selecting the parameters, the Portal displays a table with public statistics related to the parameters entered.

The screenshot shows the ASYCUDA web portal interface. At the top, there is a navigation bar with 'Home', 'ASYCUDA', and 'Mobile' links, along with 'Features', 'User Page', and 'Logout' options. A search bar is located on the left, and a 'FRANÇAIS' language selector is on the right. Below the navigation bar is a banner image featuring the coat of arms of Saint-Pierre and Miquelon and a stack of shipping containers. A 'SERVICES EN LIGNE' button is visible below the banner.

The main content area contains a 'Parameters' section with the following settings:

- Year: 2015
- Month: January
- Trade Type: IM: Mise en libre pratique, Mise à la consommation, Importation temporaire, Réimportation, M

An 'EXECUTE' button is located below the parameters. Below this, the results are displayed for '1/2015 TYPE:IM'. The table below shows the statistical data for various countries.

Country	Results for: 1/2015			Cumulative		
	Gross Weight	Statistical Value	Supplementary unit	Gross Weight	Statistical Value	Quantity
CA	29425.0	262196.0	LTR (30000.0)	29425.0	262196.0	LTR (30000.0)
CN	108.0	100793.0		108.0	100793.0	
DE	377.0	9819.0		377.0	9819.0	
FR	19687.0	2527986.0		19687.0	2527986.0	
IT	400.0	8226.0		400.0	8226.0	
NL	7.0	10136.0		7.0	10136.0	
SE	186.0	871.0		186.0	871.0	
US	336.0	71286.0	HAP (20.0)	336.0	71286.0	HAP (20.0)

Figure 26: Public Statistics Table by Country in Saint-Pierre and Miquelon

WEB SERVICES

A Web Service is a program that can be accessed remotely using different XML based languages.

An example of Web Service is the electronic payment of duties and taxes directly from the Portal. The electronic payment on the Customs System can be designed around the concept of Prepayment Account. Every Trader will create one or many prepayment accounts within the system and will deposit an amount of money required in order to be able to pay for declarations he/she wants to clear. Every time the Trader submits declaration for clearance the system will

decrease the required amount for clearance from the Trader's prepayment account.

The electronic payment on the Customs System can be configured to communicate with the private banks. Every time a transaction is made towards the Customs' Bank Account a notification must be sent from the bank to the Customs System. This is shown in Phase I of Figure below.

When Declarations are submitted for clearance the Customs System will automatically process them if the required amount is available on the Trader's prepayment account (Phase II in Figure below). Based on the daily activities at Customs, the Customs Cashier will transfer money from the Customs' bank account to the Treasury.

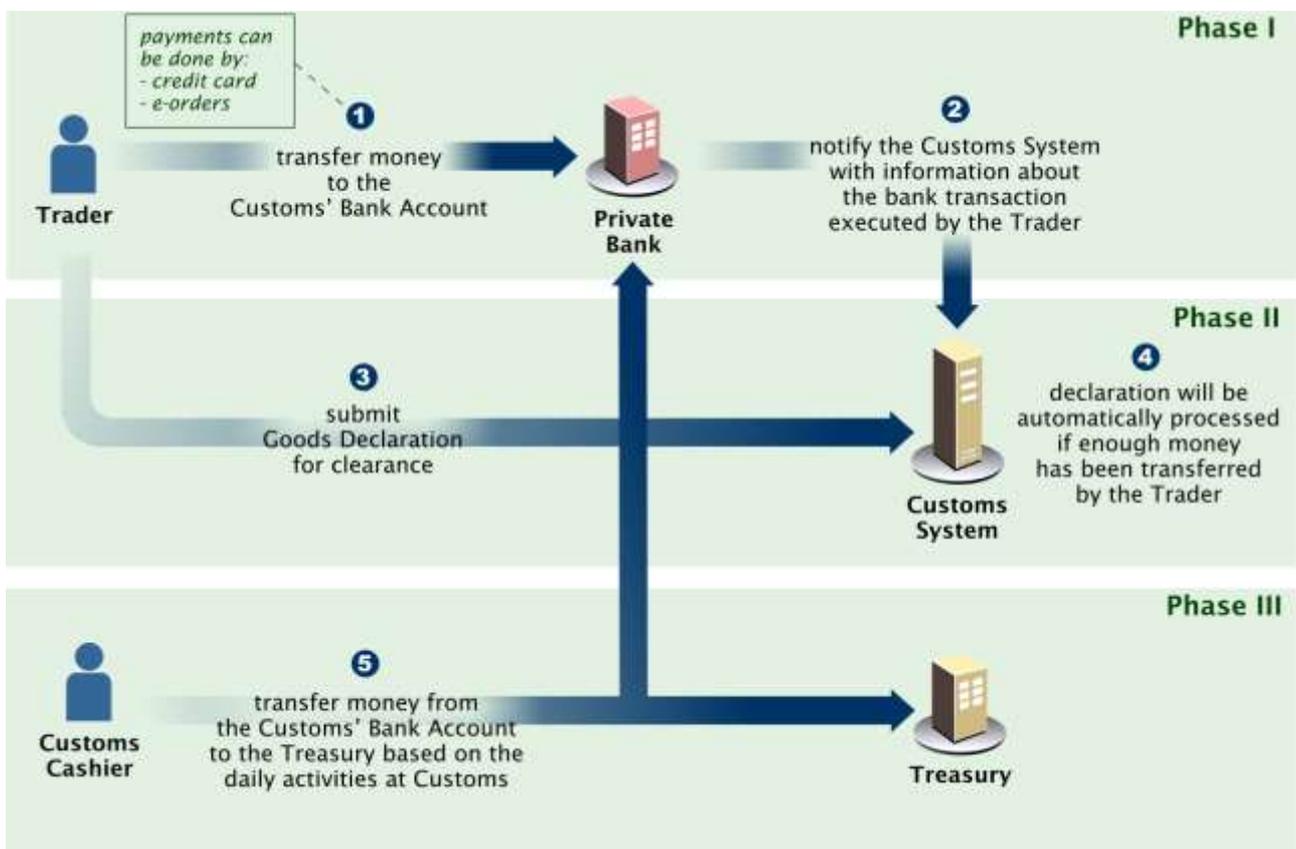


Figure 27: Electronic Payment Process

Another example of Web Services is the update of Reference Tables. Indeed, an interface is implemented between ASYCUDAWorld and an external system (POSA), which manages the registry of companies and needs to update the company table in ASYCUDAWorld. When a record gets modified in the external system, it is

sent to ASYCUDAWorld server. Finally, we can also mention the Web Service for exchange of Manifests. In order to improve maintainability and decreasing the effort for the client in invoking the web service, it has been decided to reuse the XML defined for the ASYCUDAWorld Fast Cargo Integration (FCI) module.

ONLINE APPLICATION FOR USER ACCOUNT

Users can request an account with protected password to access the Portal and all its confidential and secured features related to his profile and his category of user (Warehouse Operative, Ships Operator...). Some of the confidential features are for instance the access to reference tables or status of e-documents being

processed. Basically, any feature can be secured by requesting a username and password so confidential data are accessible to users with according rights.

The image below is a description of all steps for a new user to get a protected account in Gibraltar.

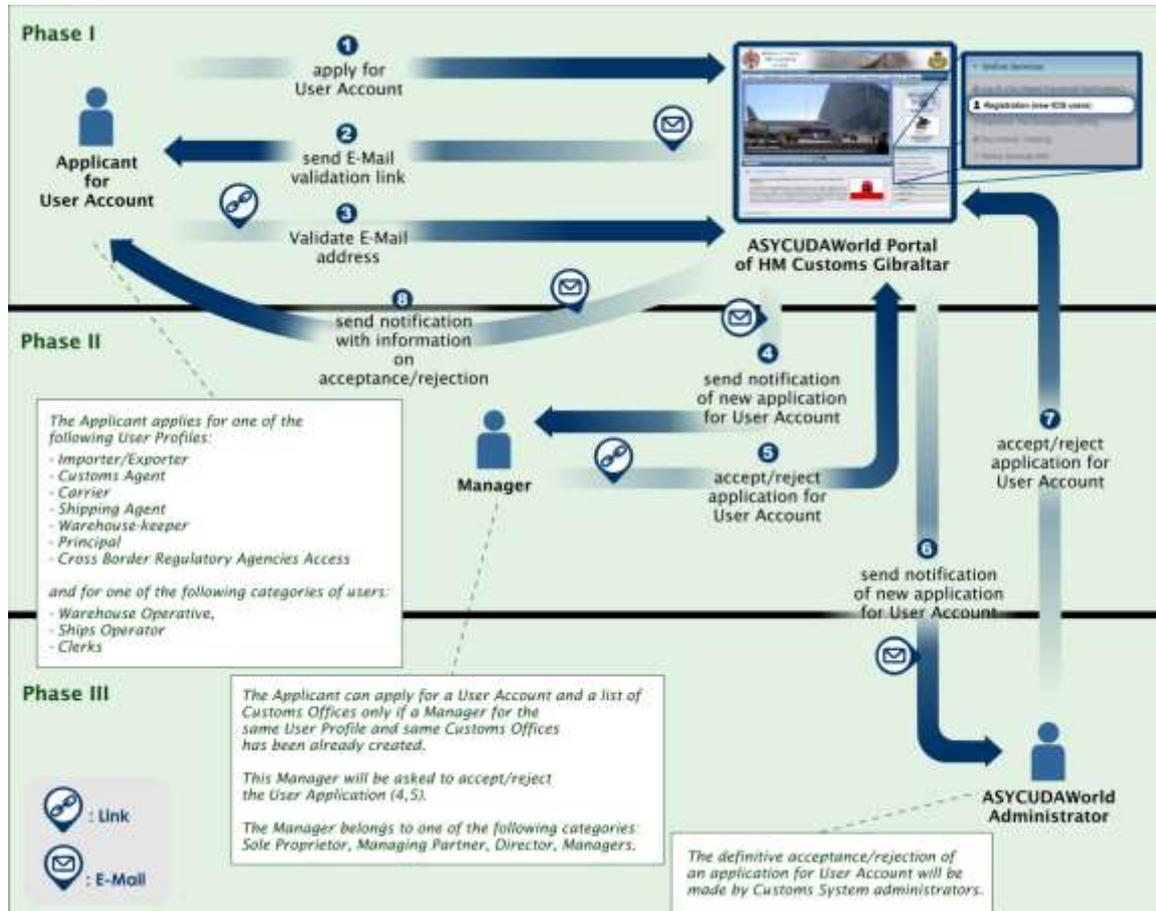


Figure 29: Online Application for User Account Process

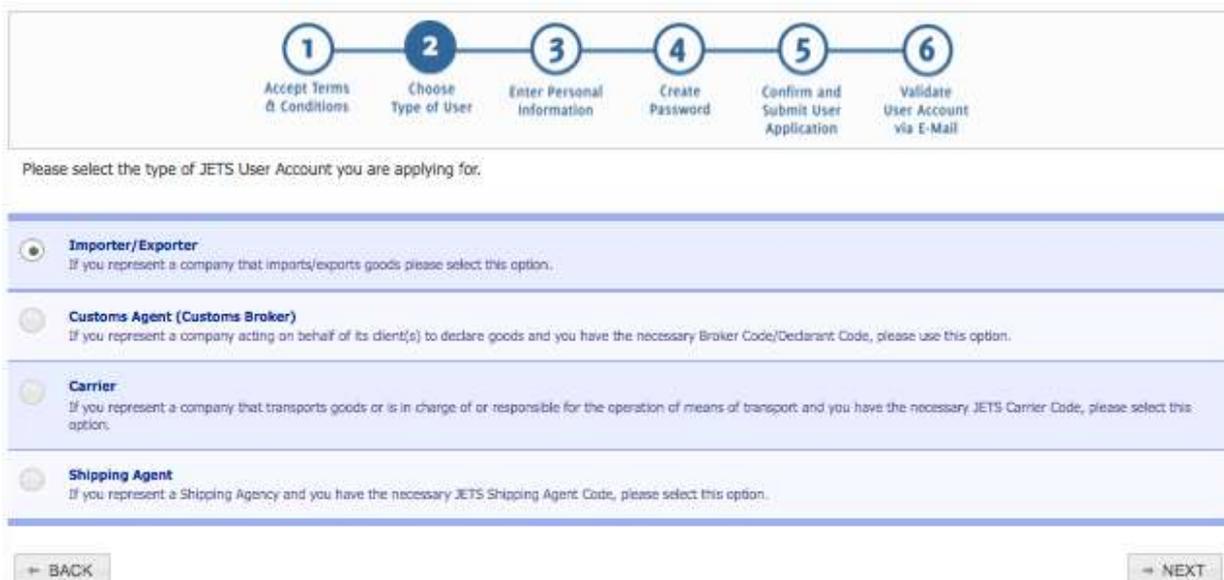


Figure 30: Online Application for User Account Wizard

Tue June 30, 2015 10:12:42 am Home ASYCUDA Mobile Features Login

JAMAICA CUSTOMS Agency
Country above self

Search... ENGLISH

HOME ONLINE SERVICES CONTENTS MAP DOCUMENT TRACKING OFFICES

ONLINE SERVICES APPLY FOR A USER ACCOUNT

- 1 Accept Terms & Conditions
- 2 Choose Type of User
- 3 Enter Personal Information
- 4 Create Password
- 5 Confirm and Submit User Application
- 6 Validate User Account via E-Mail

Please fill in the form below. Choose a username between 5 and 16 characters in length that contains only letters (in lower-case) and/or numbers. Please, fill in carefully your E-Mail address as it will be used for validating your User Account. Your E-Mail account will also be used for sending notifications during your operations on the Customs portal. Your data will be treated confidentially.

Desired User login: *

E-Mail: *

Re-type E-Mail: *

Full name: *

Job Title: * Select One

*The account will be activated by JETS for the following positions: 'Sole Proprietor', 'Managing Partner', 'Director', 'Finance Manager', 'Warehouse Manager' and 'Shipping Manager'.
For other positions, an activation/rejection link will be sent to your supervisor (one of the positions indicated above within your organization) and the account will be activated by your supervisor.*

T.R.N: *

Customs Offices: * Select one or more office

Selected Customs Office Codes: Select one or more office

Country: * Jamaica

Address: *

ZIP Code: 000

City: * Jamaica

Phone: *

Cell Phone: *

Fax: *

← BACK → NEXT →

Figure 31: Online Application for User Account - Step 3 - as implemented by the Jamaica Customs Agency

EASY-LEARNING

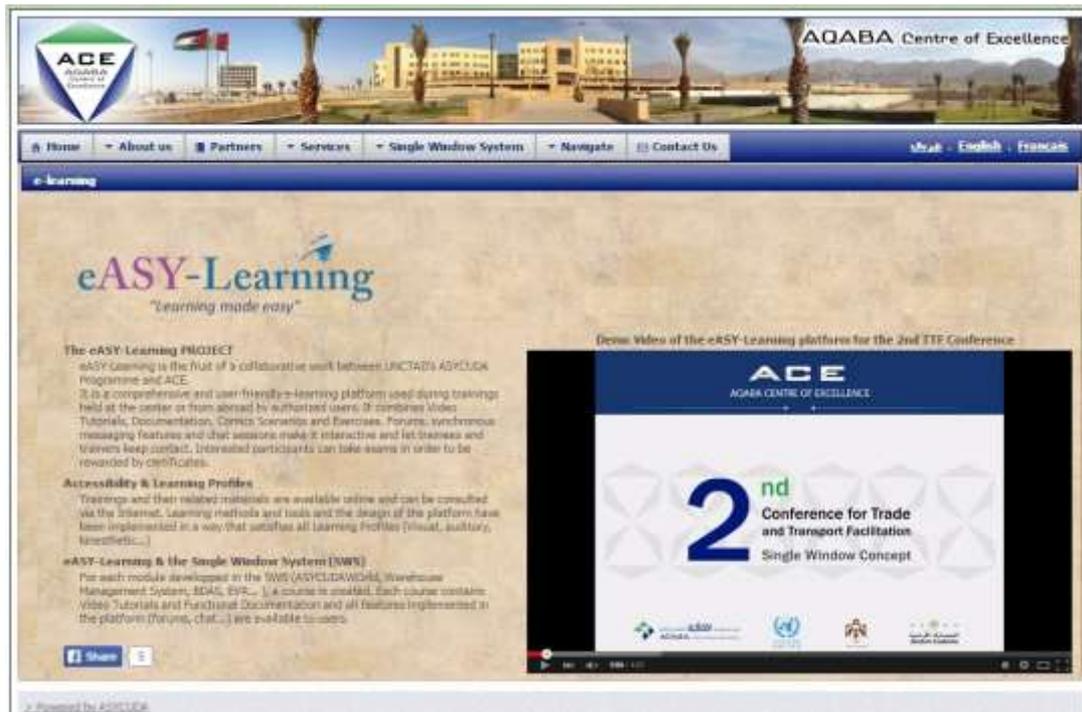


Figure 32: eASY-Learning description and link within the ASYCUDA Centre of Excellence in Aqaba, Jordan

eASY-Learning is the ASYCUDA distance learning platform. It contains video tutorials, theoretical and practical exercises which are a complement to the ASYCUDA Functional Training to ASYCUDAWorld provided by ASYCUDA experts. The platform requires authentication and the Portal can integrate a link to the platform. Above is a snapshot of the eASY-Learning tab of the Aqaba Centre of Excellence Portal which contains a link to the e-learning platform. The

images below are taken directly from the eASY-Learning platform (www.e-asylearning.net/training/moodle/); the first one is the eASY-Learning platform homepage showing 2 ASYCUDAWorld Functional Training courses, one in French the other in English, the second image is the homepage for the English ASYCUDAWorld Functional Training course.



Figure 33: eASY-Learning Platform Homepage

ASYCUDAWorld Functional Training



UNCTAD

You are logged in as Admin User (Logout)

Home > My courses > Functional AW
Turn editing on

Navigation

- Home
- My home
- Site pages
- My profile
- My courses

Settings

- Course administration
- Switch role to...
- My profile settings
- Site administration

Calendar

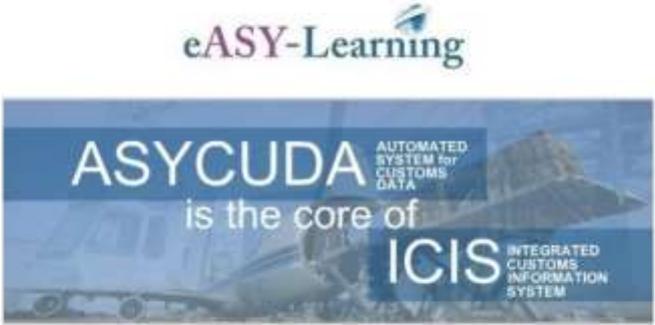
June 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Events key

● Global	● Course
● Group	● User

Topic outline



eASY-Learning

ASYCUDA is the core of ICIS

eASY-Learning is a distance training based on Internet. Its aim is to ensure an effective and efficient use of the ASYCUDAWorld platform. It focuses on the use of the platform's features and options related with customs procedures. It is the equivalent of the Functional ASYCUDAWorld training.

The training is composed of Modules which are composed of Chapters. Each Chapter contains one or many video tutorials. Each Module contains a functional documentation to diversify the learning support. At the end of each Module, one can find theoretical and practical exercises and a satisfaction survey.

eASY-Learning FORUMS



- Forum 1 - General eASY-Learning News
- Forum 2 - Course content & Customs topics
- Forum 3 - e-learning platform

Module 1: Introduction to ASYCUDAWorld

Functional Documentation "Introduction to ASYCUDAWorld"

Chapter 1: Introduction to the System

- VIDEO "Introduction to the System"
- Click to download the above video compressed(.zip)

Chapter 2: Search of documents & utilization of the "Finder"

- VIDEO "Search of Documents & Utilization of Finder"
- Click to download the above video compressed(.zip)

Messages

20 messages waiting

[Messages](#)

Online users

(last 5 minutes)

Admin User

ASYCUDA Official Website

[Source site...](#)

Tags

2011 ACE-ASEA

ASYCUDA

ASYCUDAWorld AW

Implementatin Strategies Base de données Orade CNUCED outours e-customs Javu Jordan Project Management Risk Single Window SYDONIA SYDONIAWorld technology UNCTAD UINECE

Moodle Docs for this page

You are logged in as Admin User (Logout)

Figure 34: eASY-Learning Platform - Main page of the ASYCUDAWorld Functional Training course

EVENT CALENDAR & CUSTOMS OFFICES MAP

The Event Calendar is a common requested feature from Customs because it shows transparency and gives information to everyone. It consists of a calendar showing all events to come in the future. By just clicking on an event in the calendar above, a description is displayed to get more information on the events to come.

Relevant information to economic operators, importers and exporters can be reached via the Portal like the Customs Offices Map. The user finds relevant information on each customs office in the country strengthening information sharing and availability within customs.